



ACWUA signed a consultancy agreement with ECO Consult to support Two ACWUA's Technical Working Groups



Amman, July 14, 2011

The Arab Countries Water Utilities Association (ACWUA) headquartered in Amman, signed a consultancy agreement last Thursday July 14th with the local Jordanian Consulting Firm ECO Consult, to provide consulting services for the support of two of ACWUA's technical working groups; namely **Utilities Management** Technical Working Group and **Utilities Reform** Technical Working Group. The Consulting Services will continue for the coming 24 months, and will incorporate exchange of case studies through the Arab region, organizing with ACWUA a specialty conference along with developing and disseminating Best Practice Manuals and operational guides in the two themes for ACWUA members.

ACWUA's goal is to best serve water and sanitation utilities in the Arab Countries in the MENA region. In accordance with its role and mandate, ACWUA represents the interests of its members locally and regionally, in upgrading the competency of the utilities by standardization of performance measures and service indicators. It seeks to have a leading role in the region in presenting and examining approaches to improve the efficiency of the Operation and Maintenance systems, and exchanging expertise in developing operation and maintenance procedures applications. That is achievable by setting the required technical, administrative, legal, scientific and economic frameworks that are necessary to enhance the performance of utilities and service delivery.

ACWUA had signed with the Swedish International Development Cooperation Agency (SIDA) cooperation and financing agreement to support Utilities Management and Utilities Reform



Technical Working Groups, during the Arab Water Week event last December in Amman, Jordan.

It is noteworthy that ACWUA has another four technical working groups to support its mandate. Those working groups are working on the themes of Water Resources Management; Water and Health; Capacity Building and Training; and Benchmarking.

The consultancy agreement was signed from ACWUA's side by its Secretary General H.E. Eng. Khaldon Khashman and from ECO Consult's side by its Managing Director Eng. Ra'ed Daoud, with the attendance of Jordan Valley Authority Secretary General H.E Eng Sa'ad Abu Hammour, (the Chairperson of the Utilities Management technical working group and the representative for Jordanian water utilities in ACWUA Board of Directors).

The Arab Countries Water Utilities Association is nonprofit organization was founded in April 2007. Since January 2009, a permanent secretariat was established in Amman. ACWUA, as a regional center of excellence, will partner with water supply and wastewater utilities in Arab countries to provide best practice service.

Eco Consult is recognized as one of the leading consulting firms providing integrated consulting services throughout the Middle East.