



Editorial

Welcoming new Members

We would like to welcome ACWUA new members:

1– New Country Member, **Sudan**.

ACWUA country members became 18 Arab Countries, after Al Hawata Water Company joined our membership.

2– New Utility Member from Tunisia, **ONAS**: the National Sanitation Company in Tunisia joined ACWUA membership.

3– Two new Private Sector Members,

- **Wilo SE International Cooperation**
- **Itron-Dubai**

Total ACWUA Utility members became: 94

Total ACWUA Country Members: 18

Total ACWUA Private Sector Members: 14

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Arab Water Day, 3rd March, 2012

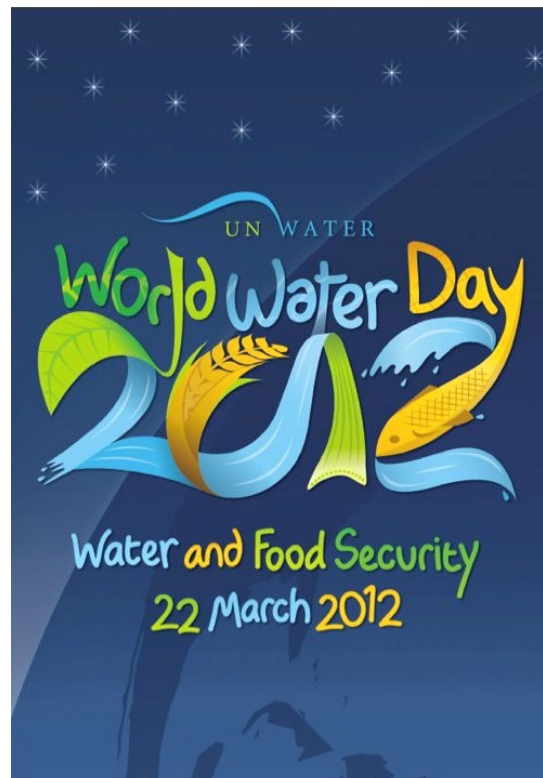
Protecting Water Resources is Everyone's Responsibility

الحفاظ على الموارد المائية مسؤولية مشتركة



World Water Day, 22 March, 2012

Water and Food Security



**ACWUA's 5th Best Practices Conference:
Utilities Perspective on Water Resources Management in the Arab Region
3-5 June, 2012
Shangri-La's Barr Al Jissah Resort & Spa, Muscat, Sultanate of Oman**

ACWUA is organizing its 5th Best Practices Conference:

“Utilities Perspective on Water Resources Management in the Arab Region”

Muscat, Oman from 3-5 June, 2012

Conference key themes:

1. Water Resources Management
2. Protection of Water Resources
3. Non-Conventional Water Management
4. Adaptation to Climate Change
5. Accountability and Transparency (Water Integrity)
6. Capacity Building & Certification



Deadlines:

Deadline for submitting abstracts: **10 April 2012**

Announcement of results and selection process start on:

30 April 2012

Deadline for submitting the presentations and papers:

20 May 2012

For Technical and Scientific Inquiries: bpconference@acwua.org

For General Information: acwua_secretariat@acwua.org

For more information visit:

<http://www.acwua.org/events/oman-en>

Invitation to submit a paper

Papers are expected to make an original and substantial contribution to the conference themes and topics. Speakers who are interested in presenting a paper should send an abstract for refereeing. Paper proposals will be selected by the conference scientific committee to cover different areas, methods, approaches and positions.

Partners:



Conference activities:

- 1– Conference sessions (3&4 June, 2012)
- 2– Study Tour (5 June, 2012)
- 3– Special workshop on operator certification (5 June, 2012), Supported by Water Operators Certification Program
- 4– Water Integrity Workshop (6 June, 2012), Supported by GIZ
- 5– Technical Working Group meetings (5&6 June, 2012), Supported by SIDA
- 6– One to one meetings (Supported by WEX)



ACWUA the Official Partner of WASSER BERLIN INTERNATIONAL 2013

It is with great pleasure that we announce that the Arab Countries Water Utilities Association (ACWUA) became an **official partner of WASSER BERLIN INTERNATIONAL 2013**.

ACWUA is looking forward to this partnership to stabilize the vital role of ACWUA in the Regional and international level. ACWUA is planning as well for a strong presence for the Arab Water sector in this big event, and to open new horizons for our members to get introduced to the latest technologies in the water sector. For the first time, Arab water utilities and companies are going to be presented under one umbrella – a large special booth for Arab Countries is going to be set.

WASSER BERLIN INTERNATIONAL trade fair and congress, with a clearly defined focus on water and wastewater, is the ideal platform for this important partnership “ [Read More](#) ”



Observational Study Tour, an Insight over Water and Wastewater Management in Jordan.

ACWUA is organizing a study tour 31 March – 06 Apr 2012 for 5 officials from the Water Utilities Corporation, from Botswana Republic Water Sector for the aim of visiting different Wastewater/Reuse treatment plants in different locations all over Jordan to technically study the different technologies to water reuse and for demonstrating the technical applications used in Jordan.

International Leadership Training Program (ILT), Germany, Apr. 2012 - Mar. 2013

ACWUA in cooperation with the German International Agency (GIZ) started the International Leadership Training (ILT).

This is a **12-month** training program in Germany that will start in April 2012 until March 2013.

This program provides training and qualifications for technical and management staff from companies and institutions in developing countries and countries undergoing transformation, so that they can then initiate and manage processes of change within their own countries. During their advanced training in Germany, ILT participants spend a year consolidating their technical know-how, along with their management skills and their capacity to implement change. Towards this end, they enter into dialogues with professional institutions and companies.

[Read more](#)



ACWUA in the Annual conference for the GWP in Berlin in March, 2013

ACWUA has been invited to the Annual Conference of the German Water Partnership. ACWUA will be presenting the burning issues and the needs of the Arab water utilities in terms of technologies and know how, and How can ACWUA facilitate for German companies introducing these technologies and know how to the market.



The Water Utilities Management Capacity Building Program (WUM-CBP)

ACWUA is planning for the next training modules in cooperation with Engicon O&M and the German Association for Water, Wastewater and Solid Waste (DWA) within the Water Utilities Management Capacity Building Program (WUM-CBP) in Amman, Jordan. Training Plan 2012 [click here](#)



1. Operations and Maintenance of Water Networks 22-27 April 2012
Course Outline
2. Non– Revenue Water Management - Management Level, May, 2012
3. GIS for Water Utilities - Basic Level, June, 2012

[Read more](#)

The MENA WANT GIZ-ACWUA Training Courses, 2012

ACWUA in cooperation with GIZ is planning 4 training courses to take place in 2012:

- Benchmarking & Performance Indicators Maghreb, Algeria, Apr. 2012
- Quality systems and Standards in Utilities, Alexandria, Jun. 2012
- Benchmarking and Performance Indicators, Aqaba, Sep. 2012
- Water Integrity, Sharm El Sheikh, Oct. 2012



For more information about the above training courses, contact:

training@acwua.org

ACWUA at IFAT ENTSORGA, 7-11 May 2012– Stand No. EW3

ACWUA is participating in IFAT 2012 with a large booth that brings together Arab utilities under the umbrella of ACWUA.

IFAT ENTSORGA 2012 will be covering a total of 215,000 square meters of exhibition space—180,000 m² indoors and 35,000 m² outdoors, and that will set a new record for the show. In terms of exhibitors, the number will exceed the 2,730 that took part in the last IFAT ENTSORGA. [Read More.](#)



Conferences and Exhibitions Partnering with ACWUA

Water and Wastewater Operations and Maintenance Forum, 16-17 April, 2012, Hilton Abu Dhabi, United Arab Emirates

Exploring strategies in desalination, water and wastewater operations and maintenance to maximize efficiency and minimize cost

ACWUA is partnering with O&M Water Middle East Conference and Exhibition:

The only conference in the Middle East to tackle O&M in water and wastewater treatment and desalination, providing a unique opportunity to discuss and learn about cost-reduction strategies, understand efficient O&M management and explore new technologies to support water O&M.

[Read more](#)

[Read Press Release](#)

For discounted registration fees, contact:

acwua_secretariat@acwua.org

O&M WATER
Middle East 2012



10th GULF WATER CONFERENCE
22-24 April 2012 - DOHA

2nd Annual Gulf Wastewater Summit, 24-26 April, 2012, Dubai, United Arab Emirates

We are proud to announce the collaboration between Fleming Gulf, ACWUA & Miahona to bring the [2nd Annual Gulf Wastewater Summit in Dubai between 24 & 26 April, 2012](#)

As ACWUA's vision is to provide best in class platforms and best practices to the water supply and wastewater utilities sector in Arab countries, ACWUA believes this summit will serve the objective to exchange knowledge while also providing invaluable insights that will benefit the industry.

Get your 25% discounted on registration fees, contact: acwua_secretariat@acwua.org

[Read more](#)



The Middle East Smart Cities Summit 2012

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The Middle East Smart Cities Summit 2012
Deploying Smart Technologies & Solutions - The Real Need For The GCC
28 – 30 May 2012, Doha, Qatar

Training Programs:

The Water Utilities Management Capacity Building Program (WUM-CBP)

ACWUA has accomplished three training modules successfully in cooperation with Engicon O&M and the German Association for Water, Wastewater and Solid Waste (DWA) the within the Water Utilities Management Capacity Building Program (WUM-CBP).

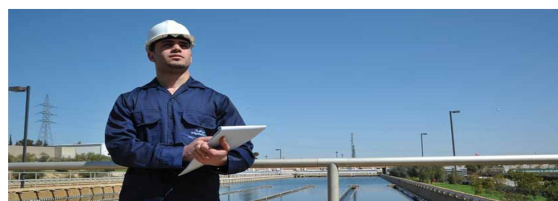
1. Operations & Maintenance of Water Pumping Stations, January, 2012. This course was attended by 22 participants from Jordan.
2. Operations & Maintenance of Sewage Networks February, 2012.
3. Non-Revenue Water Management, March 2012. This is taking place with participants from Jordan and Palestine.



About the Water Operator Certification Program

ACWUA with USAID support and the Jordanian Operator Certification Program are now at the forefront of implementing operator certification and training in the Middle East and are preparing to offer operator certification resources such as training and testing to the region, in order to reach better quality and service levels at optimum operating and capital costs.

To provide the highest levels of service possible at prices customers can afford, utility managers strive for effective and efficient operations. Experience shows that certifying the qualifications and competence of water and wastewater operators improves compliance with water and pollution control legislation and regulations; it improves safety and reduces accident rates; it helps to make best use of resources; it establishes a profession and enhances career opportunities and staff retention by linking recruitment, hiring and promotion with compensation/salaries and incentives.



Technical Working Groups:

Launching the technical working groups

ACWUA has launched the two technical working groups during ACWUA 4th Best Practices Conference in Sharm ElSheikh in December, 2011. ACWUA is working closely with consultants to support the two these technical working groups; **1. Utilities Management 2. Utilities Reform** **Next meeting will be within the schedule of ACWUA 5th Best Practices Conference in Oman in 3-5 June, 2012**

Those two technical working groups are funded by the Swedish International Development Agency (SIDA).

Past Conferences & Workshops

ACWUA 4th Best Practices Conference in Sharm El Sheikh, Dec 7-8, 2011

Under the Patronage of H.E the Egyptian Prime Minister, and in the presence of about 300 experts and leaders of water utilities from 15 Arab Countries, ACWUA launched its 4th Best Practices Conference on 7th December, 2011 in Sharm El Sheikh, Egypt under the title: **“Water and Wastewater Utilities Reform: Changes and Challenges”**.

The conference’s agenda was full of various activities: two days of the conference covered 45 papers submitted by high-level Arab and International experts of water and sanitation in the world, which were carefully chosen.

The conference provided broad technical sessions organized by the German Water Partnership (GWP), German Development Bank (KfW), German Agency for International Cooperation (GIZ) and the International Water Association (IWA). and Arab experience. The second training session will be about the challenges of decentralized sanitation for water utilities.

A small **exhibition** was held side by side to the conference, by private sector companies of water technology systems.



[Conference Brochure](#)
[Conference Presentations](#)
[Press Release](#)

ACWUA in the Second Annual Water Conference in Palestine, Dec 14-15, 2011

"Best Practices Towards an Improved Experience in Palestine"

ACWUA represented by Secretary General Eng. Khaldon Khashman, and Director of Programs and Technical Services, Eng. Mustafa Nasereddin participated in the Second Annual Water Conference, organized by the Water Union Service Providers (WUSP) in Nablus.

Palestinian Prime Minister; Dr. Salam Fayad inaugurated the conference, in the presence of Dr.Shaddad Al Attili, Minister of the Palestinian Water Authority, and Eng. Mousa Jamani, Minister of Water & Irrigation, Hashemite Kingdom of Jordan.

The conference discussed best practices for good water governance, considering the exceptional difficulties that face the water sector in Palestine. Palestinian Prime Minister. [Read more](#)



Exploring Potential for Developing Partnership with the Private Sector in the Water Sector in Iraq

ACWUA and GIZ conducted a successful workshop "Exploring Potential for Development Partnerships with the Private Sector (DPP) in the Water Sector of Iraq" on Jan. 17-19, 2012 - Amman - Jordan, representative from all Iraq governorates attended the workshop with high German companies profile, to discuss the challenges in water sector and human resources development in Iraq to initiate projects in different areas in Iraq with suitable low cost solutions, new technologies due to their needs and to expand the cooperation between Iraq and Germany. [Read more](#)



ACWUA at the 6th World Water Forum, Marseille, France

H.E Dr. Shaddad Al Attili, Palestinian Water Minister, frustrated about the water situation in Gaza and West Bank:

Eng. Ahmad Abu Saleem had this interview with His Excellency, Dr. Shaddad Al Attili, Palestinian Water Minister, published at the Econostrum:

What are the major issues in Palestine?

The major issue is occupation; Israelis are stealing our water rights, controlling all the water resources and we don't have the permission to dig new wells, the wells we have now are depleted, our share is 70 L/C/D while the Israelis 300 L/C/D , there is no equality.

The situation is catastrophic in Gaza, around 1.6 million habitants don't have access to safe water, and the water quality threatens the health of people of Gaza.

What are the steps done in order to resolve the water issues in Palestine?

We have been negotiating with Israelis but no use, they turn down on all agreements, and today we are proposing a solution that complies with international laws and fits with United Nations regulations and I ask the Israelis accept the new proposal that will be announced at the 6th World Water Forum to resolve the conflict over water resources.

What do you expect from international world?

We expect from all politicians and international agencies to support our right to have access for clean and safe water also we ask for financial support to rebuild the infrastructure of water and wastewater networks, and I take the opportunity to thank all the donors specially France for their continuous support and Japan for their 32 million USD grant to build a desalination plant in Khan Younes and Jericho.

[Read Original Article - French](#)



*Written by:
Ahmad Abu Saleem*

*Photographer:
Tomoko Takeda*

Desalination is the Solution, 15 March 2012

H.E Eng. Khaldon Khashman within an interview with official newsletter of the 6th World Water Forum considers that desalination is the solution that Jordan has to apply to compensate the shortage of water and to solve the complicated problems of transboundary water resources, lack of funding, policies and capacity building. Jordan is the fourth most water-scarce nation on earth, having one of the lowest levels of water resource availability, per capita. Jordan is having steps towards these issues by having mega projects like transfer of Disi water and Red-Dead Project.



Desalinated Solutions: Water and Energy in the Arab States, 16 March 2012

Ministers, local authorities and technicians from Arab states find coherence on the need for desalination to assure drinking water. How to power this solution is a key question

[Read more](#)



[More Photos from the 6th World Water Forum:](#)

News from Our Members

Arab Ministerial Water Council Prize for 2012, On behalf of the League of Arab States, ACWUA announces the call for Projects for the Arab Ministerial Water Council Prize for 2012. Prize theme for this year:

"Raise the Efficiency and Rationalization of Water for Drinking and Irrigation Purposes"

Deadline: End of March, 2012

Please send your Projects by email to:

envsusdev.dept@las.int

Or by fax to: +20225743023

[Terms and Conditions are available in Arabic](#)

[Read more](#)



Aqaba Water is one of the partners participating in the AQUA Knowledge and Innovation transfer for water saving in the Mediterranean basin (AQUAKNIGHT) project. The project aims at creating pilot areas in Egypt, Jordan, Tunisia, Cyprus and Italy, for exchanging expertise in the field of integrated management of distribution networks. The project includes capacity building on the advanced technique of non-revenue water control, and practical implementation, leading to results and conclusions that will be disseminated throughout water institutions in the region, and leading to the creation of cooperation ties between the participating members.



Applying the Technical Sustainable Management (TSM) Program in Egyptian Water Treatment Plants (WTPs)

In the sector of Water and wastewater, the German association for Water and Wastewater (DWA) has prepared and updated the laws, regulations and the codes related to water sector. To ensure the commitment of the concerned authorities, regular inspection is carried out and the German Certificate "TSM" which is an official certificate that affirms the commitment in applying required laws and standards and is granted to qualified WTPs.



The Holding Company for Water and Wastewater (HCWW) has decided to apply this program in Egypt through several stages. It starts with a pilot phase by applying the program in five WTPs till it's finally applied on all WTPs in Egypt according to Egyptian laws and standards as TSM Egypt .



ACWUA New Team Members

Rima Yacoub:

Rima obtained her BA degree in English Language and Literature in 2006 from Jordan University, Jordan, and is now pursuing her education as an MBA Candidate at the German Jordanian University – Talal Abu Ghazaleh. Before joining ACWUA, Rima worked as a communication and outreach specialist in USAID projects, prior to which she worked as a business development consultant in one of the regional IT companies. Rima also has a massive experience in translation in the areas of law, economics, and finance.

Join ACWUA Membership

- Be part of a local, regional and international platform which offers opportunities to exchange the know-how knowledge, best practices in water and wastewater management and experiences with different stakeholders.
- Establish partnerships with the private sector, governmental institutions, donor agencies and water professional organizations. [And more](#)
- Become a Member: [Utility](#), [Private Sector](#), [NGO's & Academic Institutions](#), [Individual](#)

Contact Us

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April 23 - 26, 2013

